

AUDIO VISUAL PARTNERS INC.

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January 28, 2003

Dennis Brook
Co-Trustee
IATSE Local 720
3000 South Valley View Blvd
Las Vegas, NV 89102

Dear Dennis Brook,

We were recently at the Mandalay Bay Hotel & Convention Center for the Redken Symposium 2003 event. We supplemented our out-of-town crew with Local 720 Union members. We also had Kenny Wernstrum as our steward for the event.

Kenny assisted us by recommending strong handheld camera operators, handling difficult crew members and staying with us to the last hour of the strike to make sure that at least half of the payroll checks were written and delivered to the union office for disbursement on Wednesday. He recommended that we have a couple of camera utility ordered for the two rooms where the camera op was having difficulty with the camera cable to the amount of "running" around on stage required by the show format. Kenny advised us on how correctly handle a few labor issues that arisen on show site. He handled the issues calmly and efficiently allowing us and the union crew to provide a great environment for the attending hair-stylists to learn and grow in their profession.

Please notify Kenny with how pleased we are with his assistance on-site and all the work he put into our show at home. As we work all over the country with many different locals, it was a pleasure to work with someone who made our lives easier. Thank you for your assistance and attention to our event.

Regards,



Candice Preston
Office Manager
Audio Visual Partners, Inc