



P.O. Box 474
6 Burns Hill Road
Wilton, NH 03086

Robert Trombetta
Dennis Brook
IATSE Local 720
3000 S. Valley View Blvd.
Las Vegas, NV 89102

Dear Robert and Dennis,

I am writing to express my appreciation for the fantastic crew put together by Greg Decker at Production Support Services for the McDonald Manager's Meeting at the Mandalay Bay Hotel this last June. I have been working in the industry for over 20 years and this was one of the best crews I have had anywhere anytime. Even though Production Support Services is a bit more expensive, the crew's ability and attitude was well worth the cost. I believe that due to the proactive approach and skill of the crew, the overall cost was less than going with a less expensive rate.

The McDonalds client was very involved in the production aspect of the meeting and made many references to the quality of the crew. With the right people problems seem to melt away which we all felt was the case with this crew.

When I speak with my fellow technical directors about going to Las Vegas invariably they ask if I am using Greg. With many companies competing for this work these days I can't think of a better ambassador for the IA than this crew and Production Support Services. Depending on the venue policies, I wouldn't think of using another source of labor in Las Vegas.

Thanks again for providing such a stellar Crew.

David Graham

Technical Director
Borealis Events